

Contact Us

888-883-7228 Member Service (Toll Free)
Mon thru Fri - 8:00 a.m. to 6:00 p.m.
Sat - 9:00 a.m. to 1:00 p.m.
AlturaCU.com - Online Account Access
Mobile Banking App - Live Chat

Convenient Access To Your Account

E-Alerts, Web Bill Pay, and E-Statements
Online Banking, Mobile Banking, and Telephone Banking
30,000 free CO-OP ATMs nationwide
5,000 shared branch locations nationwide

Altura's Affiliate Companies

Auto Expert, LLC
Auto Locator Service
Toll Free 800-359-4567
autoexpertonline.com

CUSO Financial Services, L.P.
Toll Free 800-686-4724
cusonet.com

TruStage Insurance Agency
Toll Free 888-787-8243
TruStage.com

For Branch Locations Visit:

AlturaCU.com/Locations

SCHEDULE OF FEES AND CHARGES

EFFECTIVE 02/25



AlturaCU.com | 888-883-7228

MEMBERSHIP FEE

New Membership Fee*	\$5
Par Value Share Ownership Deposit	\$5

CHECKING FEES

<i>ASCEND</i>	
Monthly Fee	\$0

<i>MYMONEY (Ages 12-17)</i>	
Monthly Fee	\$0

<i>WEALTH BUILDER</i>	
Monthly Fee	\$25
(With an average daily balance of \$10,000 or more)	\$0

<i>RELIANCE</i>	
Debit Reactivation Fee	\$10
Monthly Fee	\$10
(Additional \$3 per month for paper statements)	

SAVINGS AND INVESTMENT FEES

Prestige Money Market Fees	
If account falls below \$2,500 (per month)	\$10
IRA Annual Maintenance	\$15
IRA Transfer Fee (to another institution)	\$25

COURTESY PAY FEE

Courtesy Pay Items (No fee is assessed on transactions less than \$5 or if your account is overdrawn by less than \$5)	\$29
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ATM FEES

Altura and CO-OP ATMs	\$0
Non-Network ATMS	\$2

WIRE TRANSFER FEES

Incoming Domestic and International	\$15
Outgoing Domestic	\$25
Outgoing International	\$45

LOAN FEES

Non Altura Account Automatic Payments	\$3.95
Certified Copies	\$2 Per Page
Late Payment Fee	3% Of Payment Due
Non Altura Account Online Payment	\$3.95
Pay-by-Phone	\$12.95
Skip-a-Payment Fee (1 per year per loan)	\$25

CREDIT CARD FEES

Cash Advance Fee	3% Of Transaction
Credit Card Annual Fee	\$0
Foreign Transaction Fee	1% Of Transaction Amount
Gift Card	\$5
Late Payment Fee (10 days or more)	\$10
(Refer to Altura Credit Union's Credit Line Account Agreement and Disclosure for additional fees)	

GENERAL FEES

Account Research (per hour)	\$25
All Stop Payments	\$29
Card Replacement	
Branch Instant Issue	\$10
Mail Issue/Overnight	\$5/\$25
Deposit Correction Fee	\$5
Dormant Accounts - after 1 year (per month)	\$3
Early Termination (90 days)	\$20
Escheated Accounts - after 3 years	\$2
Incorrect Taxpayer ID Number (IRS penalty)	\$50
Legal Processing	\$50
Money Orders	\$3
Notary Service - Per Signature	\$10
Official Bank Check	\$5
Personal/Official Check Copy	\$3
Return Mail Fee	\$10
Statement Copy	\$5
Temporary Checks	\$3 Per Page
Verification of Deposit	\$10
Coin Machine	
Members:	Free up to \$2500/month
	12% for any amount over \$2500/month
Non-Members:	12%

*One-time fee, non-refundable. Donated to the Altura Foundation.
Ask your Member Service Representative about overdraft protection.
Fees and charges are subject to change. Non-member check cashing fee will apply.